

Where do I start?

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Question

I have PingPlotter installed. Now what do I do? I don't have a clue how to get started.

Solution

The first place you should look is our [getting started guide](#) which has an introduction to use, plus hands-on examples and exercises to help you get familiar with the tool. We also have [a short video](#) available that goes over how to get started quickly with PingPlotter.

Once you've been through that guide, our [tutorial](#) offers additional information, including a number of topics on [Interpreting Results](#) (Our [Common Network Problems](#) picture lineup is also a great help in interpreting results).

We also have a great resource for navigating the troubleshooting process in our [Roadmap to Network Nirvana](#) guide.

Of course, [our knowledge base](#) (of which this topic is a part) addresses a wide range of additional information, and you can always check on our [support page](#) for additional resources.