

How to allow license checks and updates for PingPlotter

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<https://www.pingman.com/kb/article/how-to-allow-license-checks-and-updates-for-pingplotter-158.html>

Question

How do I allow license checks and updates to go through for PingPlotter? My company firewall only allows access for certain addresses, which ones do I need to have them whitelist?

Solution

With PingPlotter, PingPlotter CloudConnect, or PingPlotter Cloud, there are only a handful of domains that your company would need to whitelist in order for the product(s) to function as intended:

- <https://www.pingman.com>
- <https://www.pingplotter.com>
- <https://connect.pingplotter.com>
- <https://pingplotter.cloud>

If you have any additional questions about licensing, updates, or PingPlotter, feel free to reach out to our [Service Team!](#)